Danube Regional Project

Project Component on Water and Wastewater Utilities

Future Use of Information, Analysis and Tools Developed

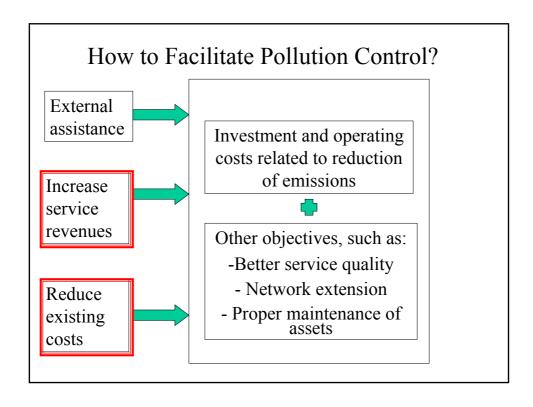
András Kis

Effluent Discharge of Water and Wastewater Companies

- In many locations the most important source of transboundary pollution
- Pollution reduction driven by:
 - EU directives (UWWT, WFD)
 - Existing national regulation, including effluent charges - usually low effective incentive, though
 - Investment grants
 - Protest of downstream communities
- Still a very slow process. Why?

Barriers to Greater Effluent Control

- Very high cost of wastewater collection and treatment: Investment AND Operation
- Other, also expensive, competing goals related to e.g. service quality, maintenance of assets, network extension
- Limited local resources
- Limited access to low cost capital
- Limited prospects to change the status quo, e.g.
 - little incentive for management to take risk;
 - low tariffs to please voters



A Set of Reform Proposals to Encourage Efficiency and Increase Revenues

- Better data collection and management
- New tariff designs and tariff levels (cost recovery, fixed tariff etc.)
- Cost saving investments
- Cost saving reorganization
- External performance audits
- Community relation programs

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ASTEC Model – Account Simulations for Tariffs and Effluent Charges

- Purpose: Automated calculation of the physical and financial consequences of changes in the operation of W&WW utilities
- Tool for structured analyses of operational changes, investment projects, and policy reform proposals
- Based on the spreadsheets of Excel, Solver, and Visual Basic
- "Freeware" (anyone can use it without paying for it), but needs a fair amount of learning before effective use

ASTEC User's Surface CONTROL PANEL 2.2 Water use and tariff Set number Number of service user group Invoiced water Fixed water Variable water tariff per tariff account (HRK/m3) (m³/year) (HRK/year) Copy scenario data Copy 111 60 60 Delete scenario data 6 Delete 60 60 525 680 2 000 8,63 86 083 300 8,63 Run Run s ce nario 300 8,63 60 60 8,63 569 8,63 Local currency 60 Exchange rate (RON/EUR) Exchange rate (RON/USD) USD 5.3 Full cost recovery Yes Full cost recovery Method for full cost recovery

Use of ASTEC in Pitesti, Romania

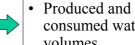


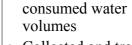
Use of ASTEC in Pitesti, Romania

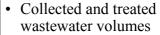
Changes introduced (examples)

- Leakage reducing investments
- Network extension
- Individual metering of apartments
- Separated storm water collection
- Effluent surcharge on industrial wastewater
- Cost recovery requirement
- Outsourcing of repair and maintenance

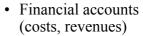
... and their impact on











Customer bills

Use of ASTEC in Karlovac, Croatia

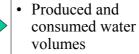


Use of ASTEC in Karlovac, Croatia

Changes introduced (examples)

- Introduction of a monthly water fee
- WWTP investment (primary vs. tertiary)
- Reduce the gap between household and commercial tariffs
- Exchange rate fluctuations EBRD loan
- Change in government fees paid by ViK Karlovac
- · Reduced workforce

... and their impact on



- Collected and treated wastewater volumes
- Prices
- Financial accounts (costs, revenues)
- Customer bills

Dissemination

- Workshops, seminars
- Basin-wide and country specific reports
- Two demonstration project reports
- Thematic papers
- ASTEC model; experience paper; user's guide
- Information sheets
 - Translated to 8 languages
 - Sent to management of over 600 utilities

Use of the ASTEC Model after DRP

Factors increasing the chance of use

- Proactive management
- Staff speaks English
- Experience with Excel and computer based tools
- Proper data management within the company
- Large investments under consideration

How to Advance Use of ASTEC to Support Introduction of Reforms?

- Translation of the model and the User's Guide
- Training workshops to water companies on
 - ASTEC use
 - data management
- Case by case assistance and training
- Further development of the model based on local needs
- Companies using ASTEC share their experience
- National interest groups, waterworks associations

Thank you

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